Two Sides

Euro-Graph General Assembly

23rd November 2022

Funding Update

- Current total cash funding €712.500 (2022)
- Euro-Graph current funding 2022: €370.000. (52% of total cash collected)
- Continued discussions with 23 Euro-Graph members
- Funding from graphic sector 2023 is still uncertain but there will be a shortfall
- Two Sides has reserves to assist with the changes
- Increased focus to raise additional funding from other sectors where Two Sides work and messages are highly relevant – Tissue, Packaging



Funding Update

Funding confirmed 2023

UPM-Kymmene
Stora Enso
Norske Skog
Holmen Paper
The Navigator Company
Burgo
Mondi
Lecta Group
Sappi
Papierfabrik Palm
Steinbeis Papier
MM Board & Paper
Perlen Papier
Leipa
Fedrigoni Group
Arctic Paper*
Kabel Premium Pulp & Paper*
Heinzel - Laakirchen*
Grupo Iberpapel Gestión (Zicunaga)*
Crown van Gelder

* Have decided not to support. Two Sides has requested reconsideration

Have not yet responded

Sylvamo

Smurfit Kappa Group - Parenco

Papresa



The Two Sides Campaign - Unique

- Greenwash. Two Sides challenges corporates and NGOs where misinformation grows if left unchallenged. Greenwash influences consumer attitudes towards the use of paper and paper-based packaging and leads to reducing demand for **all** our products.
- The 'Love Paper' campaign builds an emotional attachment with consumers for Paper and Paper-based Packaging
- Our communications reach more than 250 million consumers every year via social media, digital channels and page advertising
- With Materials and Fact sheets we provide our industry with credible facts and information concerning the sustainability of our products
- We work closely with industry associations to align our sustainability communications
- Two Sides does not lobby policy makers



Anti-Greenwash



Greenwash is increasing across Europe



PRIVATKUNDEN GESCHÄFTSKUNDEN ÜBER GENERALI KARRIERE SERVICE & KONTAKT

SELE SERVICE SCHADEN MELDEN KONTAKT APPS BATGEBER JOURNAL

RVICE & KONTAKT / SELF SERVICE

elf Service (Online)	
chaden melden	>
okumente einreichen	>
okumente anfordern	>
earbeitungsstand	>
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Tschüss Brief, hallo Zukunft

Ob als E-Mail oder über die DVAG MeineApp: Seit Ende Juni 2021 ausgewählte Vertragsunterlagen digital erhalten

Vielen Dank! Ob Vertragsunterlagen, Beitragsrechnungen oder Schadendokumente - Sie haben sich für die digitale Vertragskommunikation mit uns entschieden.

Informieren Sie sich auf dieser Seite darüber, wie wir gemeinsam auf Pap

ENGAGEZ VOUS POUR L'AVENIR



Chaque année, les 45 millions de factures envoyées à nos clients représentent 1000 tonnes de papier, soit 50 camions.



certas

DEMATERIALISATION DU TICKET DE TRANSACTION

Certas Energy souhaite encourager ses clients à avoir un comportement plus éco-responsable, en consultant leur ticket de transaction dans leur espace personnel plutôt que de l'imprimer

Reducing the number of printed catalogues has saved 74,000 trees

But if you do want one, just ask one of our

SUSTAINABILITY

colleagues who will be happy to hand you one!

C'est encore un pas fait afin de limiter les émissions carbones inhérentes à certaines actions

Auparavant Certas Energy à travers le Club Certas Energy, proposait délà à ses clients de ne pas imprime leur ticket et de le recevoir par email à chaque transaction

Mais l'email étant également énergivore, le souhait a été de se tourner vers une solution toujours simple et pratique pour les clients tout en cherchant à diminuer au maximum les émissions liées au ticket de transaction





Si tous le monde joue le jeu se sont plus de 5 000km de papiers qui seront économisés. On compte sur vous

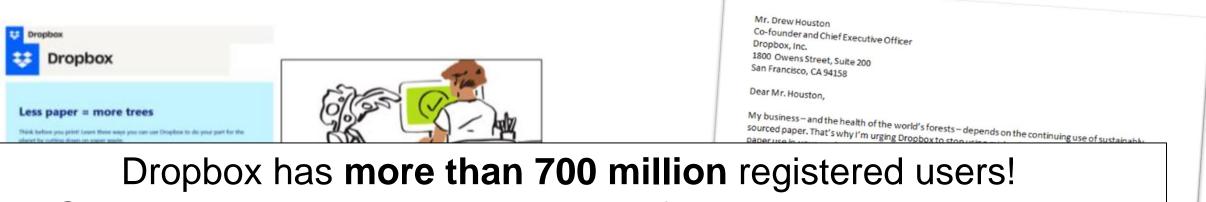


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Two Sides Takes Direct Action, Example

May'22 - Two Sides flooded by complaints from around the world that Dropbox making unsubstantiated anti-paper statements. "Less Paper = More Trees," using Dropbox is "more earth-friendly," and that people can "do their part for the planet" and "secure the future of forests" by using Dropbox

Two Sides created template email and letter for collective action by **ALL** our stakeholders. Action in Europe, US, Canada, South America



Greenwash reduces consumers' confidence in all our products



Paper doesn't grow on trees

The average office worker uses 2 pounds of paper products every day. Reduce yo impact on the planet when you use Dropbox Paper to brainstorm with your team or save your favorite reciper

Use Paper, save pape

Competition & Markets Authority, UK Advertising Standards Authority, Brazilian National Council for ig claims, including those of the U.S. Federal Trade Commission, UK Self-Regulation in Publicity (CONAR), International Organization for Standardization (ISO 14021), the United Nations Environment Program and the World Federation of Advertisers.

Contrary to the myth that forests are shrinking as a result of paper use, trees from purpose-grown, working forests that supply wood for paper are an infinitely renewable natural resource. In fact, between 2005 and 2020, European forests, which provide 90% of the virgin wood

Greenwash used by global digital players

DocuSign Solutions - Products - Plans & Pricing -

CONTACT SALES VIEW PLA



Join us in protecting forests

Forests serve as the Earth's lungs, absorbing carbon emissions and releasing oxygen back into the atmosphere. In other words, forests provide us with both clean air and the oxygen we breathe.

We feel a sense of urgency in promoting a healthier planet, and since 2003, DocuSign has helped millions of people around the world replace over 55 billion sheets of paper with digital processes.

Furthering our commitment, we launched the DocuSign for Forests[™] initiative to create a significant, sustained global impact. You can join our efforts to protect the world's forests.

Learn about DocuSign for Forests

Together we've saved





55 billion sheets of paper

6 million trees

over 5.9 billion gallons of water

DocuSign

Active across Europe promoting digital aggressively against paper.

Referred Oct'22 to French advertising regulator

Regulator has accepted the case but DocuSign are appealing

- Tweet



DocuSign France @DocuSignFR

#WorldEnvironmentDay Nous avons qu'une seule planète. S Prenons-en soin. Rejoignez-nous pour préserver nos forêts, économiser du papier et de l'eau, et réduire les émissions carbone.

...

D SIDES



Example of Recent Success



We have removed the wording relating to "saving trees" from our website and social media messaging.

whistl

Kirin Kalsi - Head of Legal

Value of Greenwash campaign

Research in 2021, with consumer research organisation Censuswide, investigated the impacts of Greenwash on the European paper, print, and postal sector

- 4.3% of European consumers surveyed are persuaded to switch from paper to digital if they see Greenwashing
- The European paper, print and postal sector is estimated to be worth €7.8 billion¹
- 499 European* Service Providers have removed Greenwashing as a result of Two Sides engagement.
- The campaign has stopped Greenwashing statements being seen, annually, over 590 million times in Europe*.
- Total value of paper, print and mail preserved: €44.7 million (est.)
- Greenwashing is a serious danger for our industry which, if left unchallenged, threatens the loss of €337
 million in Europe*
- Employs over 3 million people in more than 120,000 European businesses

¹ Value of paper, print and postage for household bills and statements *Europe/European is EU+UK

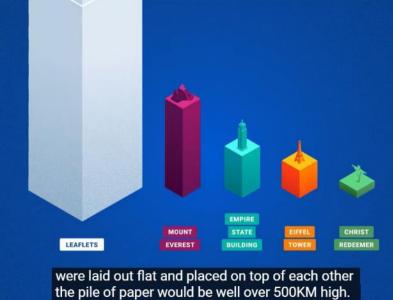


Greenwash – Not just bills and Statements

Pharmaledger

- Initiative from pharmaceutical companies to push product information leaflets on-line
- Two Sides success challenging the misleading environmental claims, which have been removed







Euro-Graph Board Meeting – 22nd November 2022

Patients then just have to scan a medicine's box via an app on a smartphone to obtain the latest approved digit addicate with trusted information. Regulators have more efficiency, and with this printed paper, the industry can reduce its environmental footprint. It also allows patients to be part of the solution against counterier medicines. You can find out more about the idea behind this use case by watching our video.

Catalogues and advertising mail

- OBI Large German retailer of DIY
 and homeware
- Communication that they will no longer produce catalogues and direct mail. Paper 'not sustainable' messages
- Engaged directly by Two Sides Germany, and supporting BVDM and VDMA associations, that these statements are misleading and Greenwashing
- Awaiting response but understand that OBI will continue to use print



BIBER BAI ZUM NAG BRAI



Diageo starts programme to remove cardboard gift boxes from premium Scotch portfolio

27th April: Today, Diageo announced the start of a programme to phase out the use of 183 million cardboard gift boxes from its premium Scotch portfolio around the world.

Every year, nearly five million tonnes of cardboard and paper is packaging waste in the UK alone, and despite its ability to be recycled, increased demand has led to cardboard shortages.

Changes to EU Packaging Waste Directive, to reduce secondary packaging, will lead to an increase of Greenwash messages in packaging



Greenwash Update – End Q3 2022

Greenwash is a global activity

- 3341 Corporates researched
- 2113 Companies engaged
- 974 (630 Europe) have changed their messages





Press Release 25th October 2022

TWO SIDES PRESS RELEASE

04.05.22, London 11:00 GMT

Two Sides global Anti-Greenwash Campaign: Over 970 **Companies Removed Misleading Anti-Paper Statements**

Since the campaign began in 2010, globally, Two Sides has successfully challenged over 970 organisations that subject their customers to repeated greenwashing messages which are damaging to the paper, print and mailing industry.

With huge pressures on the economy; banks, telecom providers, utility companies and even governmental organisations are increasingly focused on switching their customers from paper to digital services to cut costs. All too often their customer communications attempt to mask these cost-saving efforts, justifying the switch with unfounded environmental marketing appeals such as "Go Green - Go Paperless" and "Choose e-billing and help save a tree."

"Not only are these greenwash claims in breach of established environmental marketing rules, but they are hugely damaging to an industry which has a solid and continually improving environmental record," says Two Sides Europe Managing Director Jonathan Tame. "Far from 'saving trees,' a healthy market for forest products such as paper encourages the long-term growth of forests through sustainable forest management. Many of the organisations we engage are surprised to learn that European forests have actually been growing by 1,500 football pitches every day."

Globally, Two Sides has engaged over 2110 organisations making misleading statements about paper. So far, over 970 of them have removed such statements from their communications and Two Sides continues to engage and inform the remaining organisations. The organisations were located throughout Europe, North and South America, South Africa, Australia and New Zealand.

In Europe, to date, 630 companies have removed unsubstantiated claims about paper, including Lloyds Bank, RAC, Scottish Power, N Brown Group, HSBC, to name a few.

Improving consumers' perception of our products

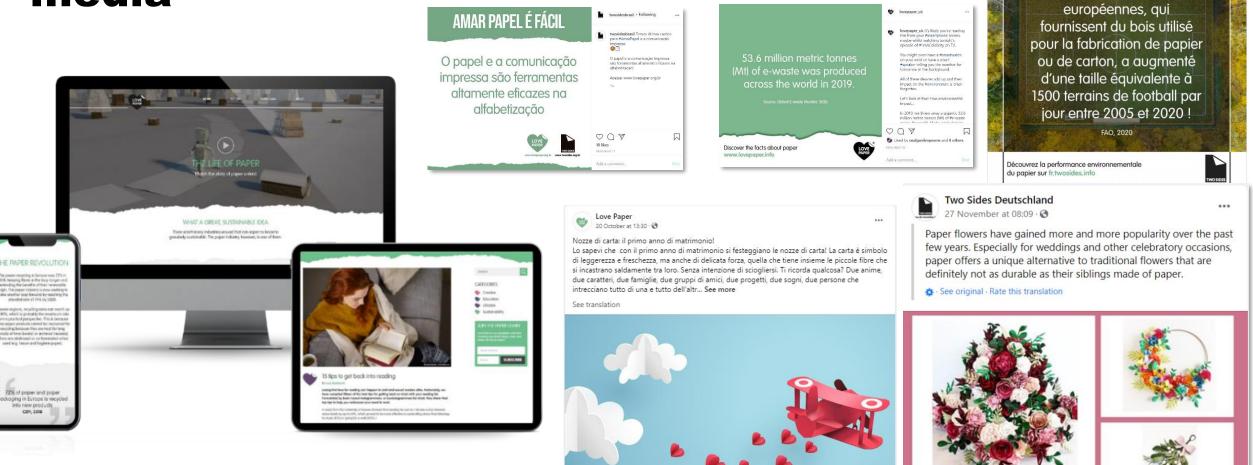


www.lovepaper.org

Love Paper advertising reach 240m+ consumers every year through print adverts



Love Paper messages reach 13m+ consumers this year through social media



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LovePaper_FR Retweeted

DE.LOVEPAPER.ORG

Paper DE

Bunte, unvergängliche Schönheit mit Papierblumen | Love

Two Sides France @Twosides_FR · May 23 ···· #Papier et #environnement : découvrez les faits pour lutter contre les idées reçues et le #greenwashing à l'occasion de la #JourneedelaBiodiversite #BiodiversityDay #BiodiversityDay2022 fr.twosides.info/mythes-et-real...

La surface des forêts

Helping Brands tell the sustainable story of their paper use

https://www.twosides.info/love-paper-logo-in-use/



Euro-Graph Board Meeting – 22nd November 2022

everything we do is about valuing and supporting people with a learning disability, and their families

Our vision is a world where people with a learning disability are valued equally, listened to and included. But we know we will only ever achieve this wonderful vision with the support of generous





ABOUT MYTHS & FACTS RESOURCES NEWS & MEDIA CONTACT US

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LOVE PAPER LOGO IN USE

Love Paper is a global comparign promoting the sustainable and attractive attributes of print, paper and paper packaging.

BBC Good Food

Poper Whop

Key by the not-for-profit organization, two Sides, the comparism seeks to tell concerners occurs the world of the positive stores about paper, print and paper packaging from its environmental asedentials to its ability to improve mental weldseing, learning and enhance creativity

The Love paper lago is a registered indemark that reaches over 20 million consumers every murth through advertising in newspapers and mapazines. We encautope brands, reliables and privil opencies to contact us about the use of the Love Paper logo. If can help enhance your user user solarizability mesosaging, which is perfectly demonstrated by the below examples

Members of two Sciens have exclusive rights to use the love Paper branding, and the many tools and resources we availe. Find out more about becoming a member fram.

If you are a brand, publisher or arganisation that would like to use the Love Paper logo, please email info@iompoper.org.









Argos Catalogues

Cotton Traders Paper Wraps, Catalogues &Moilings

Sainsbury's **Promotional Mailing Envelopes**









Birmingham City University Prospectus

RSPCA **Envelopes**

Pioneer Paper Wropping Sleeve

Oliver Bones Catalogues





Mencop

Leaflet







Habitat Catalogue



Popier Catalogue

Souce NK

Brochure

Graham & Green Catalogue







Mint Velvet Catalogue

Roils Catalogue

Top Of The Pops

Paper Wrop

Opportunity for Love Paper to increase consumer reach through Packaging

Supports the story that retailers are trying to tell







Encourage our own industry to use the logo



Resources and Marketing Materials



Myths and Facts







sustainability of Print and Pape it is important to separate the bod for the preforment. Facts from the Myths The European paper industry is a worldleader when it comes to susteinably sourced raw materials, renewable energy and recycling rotes. Yet the myths cround poper are still prevalant amongst consumers: A 2021 survey by two Sides revealed that 64% of European consumers believe European forests are usteineble Wo Sides seeks to ensure that, by fostering a shrinking when, in feet, they have been growing by on area equivalent to 1,500 belier understanding of our industry's environmental crecenticits, print and paper, football attches every day. through its myriad of uses, from commercia The total volume of Buropats forests is applications to the basis of learning and approximately 28 billion m², a figure which is

many generations to come.

currently growing by about 612 million m²

The survey also revealed that 39% of About Two Side European consumers believe paper is a leful product and 37% believe paper is Two Sides is a not for profit, global initiative promoting the unique sustainable and attractive artributes of print, poper and paper Other the source of these misconceptions is packaging. the abundance of misloading information about paper and its impact on the Find out more at www.twosides.it environment. Paper has been the preferred communications medium for 2,000 years. Even in reday's clattel world it continues to be



- 01. The Fact European forests have been growing by over 1,500 football pitches every day
- 03. The Fact Sustainable forest management preserves biodiversity and safeguards forests for future generations

05. The Fact - Paper is highly recycled and naturally sustainable

- 07. The Fact Virgin fibres from sustainably managed forests are needed to maintain the paper cycle
- 09. The Fact Most of the energy used is renewable and carbon intensity is surprisingly low
- 11. The Fact Paper production is dependent on water, yet relatively little is consumed
- 13. The Fact The paper industry supports a circular economy 15. The Fact - Electronic communication also has environmental impacts
- 17. The Fact Many consumers value paper-based communication
- 19. Glossaru 20. Sources

Packaging Booklet







r packaging fits into the circular economy model seamlessly. Its raw material, wood fibre, is a renewable, natural and sustainab resource. Paper packaging is easily collected and recycled, ensuring these valuable fibres are used time and time again.

The European paper industry is building on The European paper industry has been at the decades of work done to make its industrial cular economy is a systemi approach to economic development model circular, making it one of the most uned to benefit business sustainable industries in Europe. ciety, and the envir It relies on row moterials, pulp derived from strast to the 'take-make-waste processing wood, which is intrinsically war model, a circular ecor egenerative by design and aims to sustainable as it comes from sustainably managed intests. If has achieved 26% decorbonisation since 2005 and has become gradually decouple growth from the umption of finite an anchor industry for industrial symbiosis, shoring motaticits, heat energy and water.

owners and rotatiers, to technology and material suppliers, waste sorters and thering meansus, and the second secon paper in the world. Paper packaging has an even higher recycling rate at 83% (2018) and more paper-based packaging is recycled than timular recommen all other packaging materials combined. The paper industry strives to further increase Collaboration throughout the supply chain is fundamental to the success of the circular recycling and material use at recycling residues through the sharing of best practice economy of the future. and the development of cross-sectorial

toretront of industrial change, pioneering

In 2019, the Confederation of European Pap

Industries (CEP) initialed 4everyreer; an

ambitious cross-industry aliance. Members

value choin, from paper and board

come from ocross the fibre-based packaging

producers, packaging converters, and brand

trass social collaborations and structura

changes to achieve green goals.

Fact Sheets

- Renewable Energy and Carbon Footprint
- Paper Production and Sustainable Forests 2.
- 3. Paper Recovery and Recycling
- Paper's Water Footprint
- Paper Bags, The Natural Choice 5.
- 6. What's More Hygienic: Electronic Hand Dryers or Paper Towels?
- Paper From Alternative Fibres 7.
- 8 Greenwash
- Paper Packaging, The Natural Choice 9.
- 10. Forest Benefits and Biodiversity

All fact sheets updated in 2021 and will be updated 2023

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Paper Production and

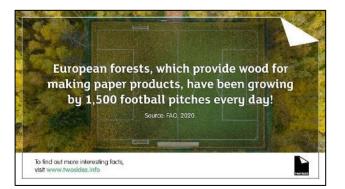
Factographics + mini videos

- 20+ Factographics on the sustainability and attractiveness of paper and print media
- 20 Mini Videos
- Ideal for social media





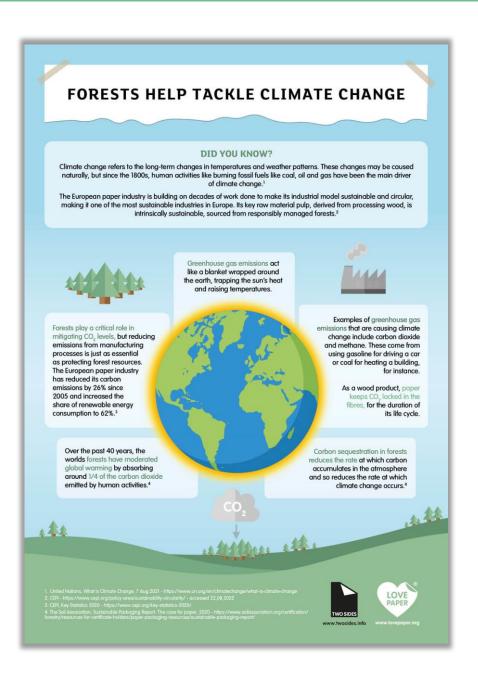






NEW Infographic

- Forests Help To Tackle Climate Change Simple to refer to and easier to digest
- Plan for more infographics on other important subjects for the industry
 - Paper & The Circular Economy
 - Paper & Biodiversity
 - Paper Packaging, The Natural Choice
 - Climate Change and Net Zero





Expanding our reach.....

- Portuguese language website, Myths and Facts and key facts sheets in development
- Mýty a Fakta Working with Czech printing association to publish a Czech version
- New discussions with ASPAPEL to create Spanish materials
- Recognised that materials in Polish would be helpful







Trend Tracker 2023



Trend Tracker Survey

- Biennial Research Next to be published April 2023
- Will continue to explore and understand changing consumer preferences, perceptions, and attitudes towards print, paper and paper packaging
 - Environmental Perceptions
 - Reading Habits
 - Packaging Preferences
 - Tissue Funded by Tissue Sector
- Essential Two Sides has relevant consumer research



Paper's Place In A Post

Trend Tracker 2023

- Multi- Language report for Europe will be published in May 2023
- Webinar presentation and detailed results available to our members and industry stakeholders - including, for the wider regions of North America, South America and South Africa
- Will provide press releases and news content for Two Sides over 6 months



Packaging



Packaging Development

Despite paper packaging being seen as part of the environmental solution to plastics, there will be a growing need to tell the sustainable story

Two Sides objectives;

- Grow our activity in packaging
- Tackle misleading statements about packaging
- Develop Love Paper with packaging companies, brands and retailers to inform consumers on the sustainable nature of our products and their packaging choices
- Develop relevant facts, resources and messages for the industry to use
- Grow our membership and support from the packaging industry



Communications



Communications Strategy

Business Professionals Focus

11 Language websites 190,000 visitors p.a. Regular e-newsletters Members resource area Active Social Media Twitter Facebook LinkedIn



Consumers Focus

7 language websites 40,000 visitors p.a. Regular e-newsletters Active Social Media Twitter Facebook Instagram



Two Sides and Love Paper Social Media G 🔽 to reach 19 million Europeans in Two Sides @TwoSidesUK · Feb 15 Did you know EU #forests, which provide #wood Two Sides UK Sponsored 10 for making #paper products, have been growing by Love Paper @LovePaperUK · Feb 17 1,500 football pitches every day! Living #sustainably with paper could be a great and #digital, new goal to set yourself this year as it only takes a few The UK lockdowns have see This is one of many g eed, size, image all household changes to make a big positive #book sales, but after a b #sustainability of Love Paper 2022 However, one be hard to maintain rea #paperpackag be proud to Two Sides 2022 Therefore, we've dev able to #read each Discover **Target Reach** schedule. read the full article at: **Target Reach** See what they 8,000,000 on-how-to-ma 4,400,000 End Q3 End Q3 in der Weit und doch wird 9,640,000 with Paper in 2021 | Love Sie gemeinsam mit uns mit aplerprodukte auch für 4,750,000 LOVEPA ist. Abe Tips on Recycling Materialien 121% for read erzählt großa 108% O 20 6 Die europäische Main channels used liegt bei 72% und macm uus Material damit zum Spitzenreiter Für weiters Fokten besuchen Sie bitte im weltweiten Vergleich. LinkedIn Rejoignez-nous sur S twosides.info Unterstützen Sie une Mehr erfahren 0 69 Twitter oe 17 8 LOVE Entdecken Sie die Fakten über Papier www.de.lovepaper.org Facebook HTTPS://DE.LOVEPAPER.ORG/PAPIER-FAKTEN/ 2022 - Improve measurement Papier-(F)Akten | Love Paper DE Mehr dazu Europäische Wälder, die für die Herstellung von H. Google and reporting

TWO SIDES

Euro-Graph Board Meeting – 22nd November 2022

Campaign Update

- Regular Campaign Updates inform members and stakeholders
- German and English
- Easy to read 4page A4 format
- EU version twice a year







Actions following Euro-Graph changes

- Establish funding intentions of remaining members
- Develop marketing and wider contacts within all Euro-Graph member companies
- Provide regular update on Two Sides activities by Email. Present an update at Euro-Graph General Assembly meetings
- Ask Euro-Graph members to assist with packaging divisions' support and upstream; pulp/equipment etc., participation
- Review stakeholder working groups
 - Board
 - Marketing Steering Group
 - Sustainability Steering Group



We Are An Industry Under The Spotlight

- Leading NGOs are increasingly focused upon forest use and CO2 emissions
- Our industry's activities are being scrutinised
- The plastics industry is hitting back
- Communications are being scrutinised

Our Industry has been awarded this year's Swedish Greenwash prize!



Greenwashing har uppmärksammats stort av både varumärken och konsumenter det senaste året. Nu tilldelas kampanjen Svenska Skogen årets "Svenska Greenwashpriset": "De gröna orden stämmer inte överens med handlingarna."

(Greenwashing has received a lot of attention from both brands and consumers in the past year. Now the campaign Svenska Skogen is awarded this year's "Swedish Greenwash prize": "The green words do not match the actions.") As one of the largest industrial sectors in the world, the pulp and paper industry has an enormous influence on global forests. This sector, which makes products such as office and catalog paper, glossy paper, tissue and paper-based packaging, accounts for 13–15% of total wood consumption and uses between 33–40% of all industrial wood traded globally. And the United States is the second-largest paper producer and consumer country in the world.

The forest practices associated with some pulp and paper operations have had devastating impacts on some of the world's most ecologically important places and species. Unsustainable pulp and paper operations have contributed to conversion of high conservation value forests, illegal harvesting, human rights and social conflicts, and



The pulp and paper industry, which makes products such as office and catalog paper, glossy paper, tissue and paper-based packaging, uses between 33–40% of all industrial wood traded globally.

irresponsible plantation development. Given the global nature of the pulp and paper sector, paper from these unsustainable sources can reach North American markets.

More Deforestation (9 Billion Trees) – The Price of Plastic Paranoia

Heinz, Budweiser, Nestle, Coca Cola, Iceland, Asda, etc, etc. Every time I read of some major brand or supermarket replacing 'Single Use Plastic' with paper, board, or compostable alternatives, I think of my 2 year old granddaughter Jess (her photo) and the devastation these companies are causing to our planet, in the name of 'Environmental Progress'



paper / on the rocks

The paper industry is one of the biggest polluters in the world. Grinding down forests and swallowing unimaginable amounts of water, oh and don't forget the tons of CO² emissions added to the mix. Needless to say it is in all our best interest to explore paper alternatives. Luckily, great alternatives are up for grabs.



Our campaigns ensure that forest-based products will continue to be seen as the preferred and sustainable communication and packaging material

The impact upon the campaign from any loss of funding, and the change to the method of collection from the graphic sector, can only be assessed once the future funding and support is clear



Print and Paper, Attractive and Sustainable

Two Sides active in:

Australia and New Zealand Europe North America (USA and Canada) South Africa South America



- Every year there are over 230,000 visitors to Two Sides websites and more than 1.5 million electronic newsletters are distributed
- Love Paper campaign European advertisements reach over 240 million people a year, worth an estimated €3.5 million advertising
- Social Media reaches 19 million European Consumers and Business Professionals every year
- Telling the great sustainability story of print and paper

